



Improving the 3 hospitals for the people who live in Leicester, Leicestershire and Rutland.

What do you think?



If you would like a copy of this document in large print, on audio tape or translated into your own language please call **0115 295 0750**

Contents

Page

List of terms and services we will talk about 3

Our plans to change the 3 hospitals in Leicester 4

The 3 hospital sites as they are now 6

The Leicester Royal Infirmary Hospital 9

The Glenfield Hospital 11

The General Hospital 12

Maternity services 14

Other changes to the hospitals 15

How you can have your say 17

Questionnaire 18

How to contact us 64

Here is a list of some of the services and terms that we will talk about in this document and what they are:



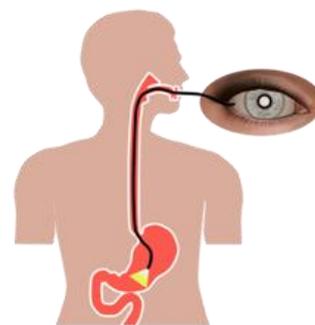
Day case:

Treatment or surgery that can happen in a day which don't need an overnight stay.



Diagnostics:

Tests and examinations done to find out what is wrong.



Endoscopy:

A small camera used to look in the body.



Inpatient:

A patient that stays in hospital overnight.



Outpatient:

A patient that doesn't need to stay overnight.



Physiotherapy:

A patient who needs help with moving their body.



Phlebotomy:

Services relating to the blood.



Ultrasound:

Images taken of inside the body.



X-ray:

Images taken of inside the body, usually of bones.

Our plans to change the 3 hospitals in Leicester



There are some changes we would like to make to the 3 main hospitals in Leicester to make them better.

We think the changes will help patients and staff.



We want to change where we have some of the services in the 3 hospitals.



We want to explain to you which services we would like to move and what we would change.



This document tells you how you can tell us what you think. It will also tell you what will happen next.

Please take your time to read this.

You can have a break at any time and come back to it.

Our plans to change the 3 hospitals in Leicester



There are 3 main hospitals for people who live in Leicester, Leicestershire and Rutland.

These are for people who need treatment, operations or care to make them feel better.



The 3 hospitals are called:

- the Leicester Royal Infirmary
- the Glenfield Hospital
- the Leicester General Hospital

They are run by an organisation called the **University Hospitals of Leicester**.



Women can have their baby at 2 of these hospitals:

- the Leicester Royal Infirmary
- the Leicester General Hospital

Women can also have their baby at St Mary's Midwifery-Led Unit in Melton Mowbray.

The 3 hospital sites as they are now



This is the Leicester Royal Infirmary.

It is in the centre of Leicester.

This is where the Accident and Emergency (A&E) department is.



This is the Leicester General Hospital.

It is on Coleman Road, in the east of the city.



This is the Glenfield Hospital.

It is in Glenfield, near County Hall.

It is on Groby Road, Leicester.

The 3 hospital sites as they are now



The 3 main hospitals are very busy.

This means that the doctors and nurses are very busy.

They have to look after a lot of patients, some who are very poorly.



Patients who visit for treatment sometimes have to wait a long time to be seen.

Sometimes appointments and operations are cancelled.

This can make patients feel more worried when they already feel unwell.



Some of the hospital buildings are old and outdated.

What this means for the 3 hospitals

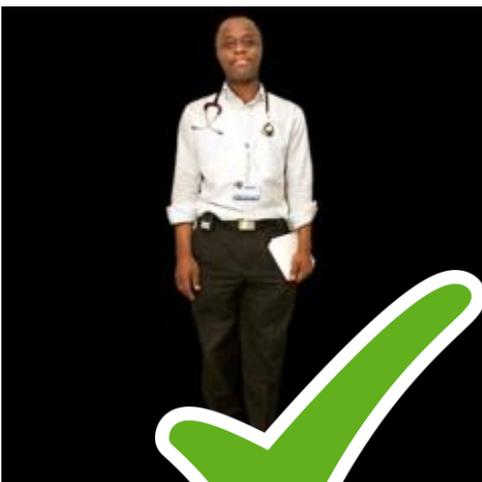


These changes would mean that:

- Some new hospital buildings will be built.
- Some hospital buildings will be refurbished.
- Some hospital buildings will no longer be used.



- The services will be made more modern.
- There will be some new services for patients.
- Some services will be in a different hospital to where they were before.



We think that these changes would be better for our patients and our staff.

We want to know what you think.

What the changes mean for the Leicester Royal Infirmary



We would like the **Leicester Royal Infirmary** to be the main site for emergency care which we call acute services.



Acute services are for the most poorly people who need:

- Treatment for an urgent medical condition
- Treatment for a severe injury or illness
- To recover from surgery



We would like most of the maternity services to move here in a new building.



We would also like to add the brain injury services and women's services to here.

What the changes mean for the Leicester Royal Infirmary



We want to move some of the services out of the Royal Infirmary.

We think this will create space.

It will feel less cluttered.



We want to improve the children's hospital that is at the Leicester Royal Infirmary.



We would like to add a new car park and a Welcome Centre to help people find their way around.

What the changes mean for the Glenfield hospital



We would like to make **the Glenfield Hospital** a lot bigger.

We want to move some of the services for patients that are not so poorly to here.

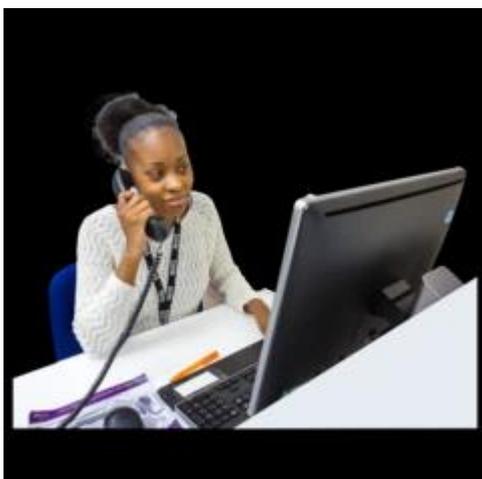


We would like to put a new treatment centre here, which will look after our Outpatients.

Outpatients are people who do not need to stay overnight in hospital but still need treatment.



We would like to add a new car park and a Welcome Centre to help people find their way around.



We would like to offer more appointments over the telephone or by video call, if it is right for patients.

This may help people in lots of ways. You wouldn't need to travel to hospital and could reduce the possible spread of infection.

What the changes mean for the Leicester General hospital



We would like to make changes to the **Leicester General Hospital**.

We want to move some of the services for people that are not so poorly to here.



The services that we want to move here for people that are not so poorly are:

- Services for people who have diabetes



- Services for people to have X-rays and images taken of their body.



- Services to help people who have had a stroke.

There will be beds for people who have had a stroke here.

What the changes mean for the Leicester General hospital



We would also like to add some new GP practice services at the General Hospital.

This would be called an **urgent treatment centre.**

This would have:

- Beds where patients can be looked at when they are not well enough to go home
- Appointments for people to have a test or simple procedure
- Treatment for people who do not need to stay in hospital overnight
- And maybe some extra health care for people who live nearby



Maternity services at the hospitals



When women are having their baby they can use the maternity services at:

- the Leicester Royal Infirmary
- the Leicester General Hospital
- St Mary's Midwifery-Led Unit in Melton Mowbray



We would like to move all of the maternity services to the **Royal Infirmary**.

The new maternity service at the Leicester Royal Infirmary would be made bigger and better.



Not many people use St Mary's Midwifery-Led Unit to have their babies.

We would like to move St Mary's Midwifery-Led Unit.

We may decide to put another smaller maternity service at the Leicester General Hospital.



This would be run by nurses instead of doctors. We would need to have at least 500 babies born there to keep it open.

We will ask you for your views about this before we decide.

Other changes to services at the hospitals



Hydrotherapy pools are used as physiotherapy to help people to move their bodies.

We want to move hydrotherapy pools out of the Leicester General Hospital.

We would like to use pools in the community instead.



Haemodialysis is a service which supports people who's kidneys have failed.



We want to move Haemodialysis from the Leicester General Hospital to the Glenfield Hospital.



We will also put another unit in the south of Leicester.



Other changes to services at the hospitals



We would like to move the brain injury service and other services that affect the head from the Leicester Royal Infirmary to the Leicester General Hospital.

We will be moving the Intensive Care Unit that is at the Leicester General Hospital to the Leicester Royal Infirmary.

This service will also become a Super Intensive Care Unit.

That means that in total we will increase the beds from 50 to 100 across 2 hospitals.

We want to make the Children's Hospital at the Leicester Royal Infirmary better.

There would be a new Children's Intensive Care Unit.

The Glenfield Hospital will take a lot of the services from the other 2 hospitals.

All of the changes together will make the Glenfield Hospital a much bigger hospital.



How you can have your say



Please tell us what you think about these changes by completing the questionnaire.

You may want to ask someone to help you to fill it in.

It is a long questionnaire.

Please take a break and come back to it if you want to.

You must send it to us before the 21st December 2020



Please send it to us at the address on the last page of the questionnaire.

If you want to, you can complete this questionnaire online at our website at:
www.betterhospitalsleicester.nhs.uk



If you want to fill this in over the phone please call us on **0116 2950750** and we can arrange this for you.



You can also take part in an online event or workshop.

Full details are available on our website at
www.betterhospitalsleicester.nhs.uk

The next questions are about you



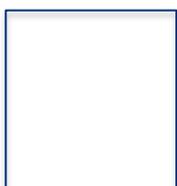
Please complete as much of the information about yourself as you feel comfortable with.



We are asking these questions as it helps us to understand who has completed it.



If you answer these questions we won't be able to tell who you are.



Please put a tick in the box so that we can use what you tell us in the questionnaire to help us to make decisions about the changes.



Questionnaire

Tell us a bit about you

Question about you.

Which of the following best applies to you?
Please tick one only.

I am completing the questionnaire as a patient or member of the public.

I am completing the questionnaire as an NHS employee.

I am completing the questionnaire on behalf of an NHS organisation.

I am completing the questionnaire on behalf of another public sector organisation.

I am completing the questionnaire on behalf of a patient representative organisation.

I am completing the questionnaire on behalf of another voluntary group, charity or organisation.



Questionnaire

Tell us a bit about you

Question about you.

If you are replying on behalf of an organisation or as an NHS Employee, if you are happy to do so, please state the name of the organisation below:

Questionnaire



Please read the statement and tick one of the boxes underneath the face which best matches what you think.

Question 1.

We want to move all of our acute services on to two of our three hospital sites.

Acute services are for the most poorly people who need:

- Treatment for an urgent medical condition
- Treatment for a severe injury or illness
- To recover from surgery

We would like to put them at Leicester Royal Infirmary and Glenfield Hospital.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 2.

If you want to, please you can tell us below what you think about these changes here?





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 3.

We would like to move outpatient services from the Leicester Royal Infirmary to a brand new treatment centre at Glenfield Hospital.

Outpatients are people who do not need to stay overnight in hospital.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 4.

If you want to, please you can tell us below what you think about these changes here?

.





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 5.

We would like to offer more appointments over the telephone or by video call if this is right for patients.

This may help people in lots of ways.

You wouldn't need to travel to hospital and could reduce the possible spread of infection.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 6.

If you want to, please you can tell us below what you think about these changes here?

.





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 7.

We would like to add some new GP practice services at the General Hospital.

This would be called an **urgent treatment centre**.

- This would have beds where patients can be looked at when they are not well enough to go home
- Appointments for people to have a test or simple procedure
- Treatment for people who do not need to stay in hospital overnight
- And maybe some extra health care for people who live nearby

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 8.

If you want to, please can you tell us below what you think about having GP practice services at the General Hospital?





Question 9.

If you want to, please can you tell us below what you think about putting beds at the General Hospital where people can be looked at, when they are not well enough to go home?

These would not be overnight beds.





Question 10.

If you want to, please can you tell us below what you think about having appointments for people to have a test or simple procedure?





Question 11.

If you want to, you can tell us more about what you think about having treatment for people who do not need to stay in hospital overnight.





Question 12.

If you want to, please can you tell us below what you think about having some extra health care for people who live nearby?





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 13.

Not many people use St Mary's Midwifery-Led Unit In Melton Mowbray to have their babies.

We would like to move St Mary's Midwifery-Led Unit.

We may decide to put another smaller maternity service at the Leicester General Hospital.

This would be run by nurses instead of doctors.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 14.

If you want to, please can you tell us below what you think about these changes here?

Would you like to take a break?

You can come back to the questionnaire when you are ready.





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 15.

Haemodialysis is a service which supports people who's kidneys have failed.

We want to move Haemodialysis from the Leicester General Hospital to the Glenfield Hospital.

We will also put another unit in the south of Leicester, so there will be 2 units.

What do you think of this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 16.

If you want to, please can you tell us below what you think about these changes here?





Question 17.

If you want to, please can you tell us below what you think about having a second unit in the south of Leicester city?





Question 18.

If you want to, please can you tell us below where you think the second unit in the south of Leicester city should be?



Questionnaire



Please tell us if you like or dislike the ideas by ticking the boxes

Question 19.

Hydrotherapy pools are used as physiotherapy to help people to move their bodies.

We want to move hydrotherapy pools out of the Leicester General Hospital.

We would like to use pools in the community instead.

What do you think of this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 20.

If you want to, please can you tell us below about what you think about these changes here?



Questionnaire



Please tell us if you like or dislike the ideas by ticking the boxes

Question 21.

We would like to build a new maternity hospital on the Leicester Royal Infirmary site.

This will mean that other maternity services will move from Leicester General Hospital to Leicester Royal Infirmary.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 22.

If you want to, please can you tell us below what you think about these changes here?





Questionnaire

Please tell us if you like or dislike the ideas by ticking the boxes

Question 23.

We want to make the breastfeeding services for mothers better by providing breastfeeding drop-in sessions .

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 24.

If you want to, please can you can tell us more about what you think about these changes here.



Questionnaire



Please tell us if you like or dislike the ideas by ticking the boxes

Question 25.

We would like to improve the Kensington building at Leicester Royal Infirmary.

We want to create a new children's hospital.

It will have a children's intensive care unit.

It will be next to the maternity services.

What do you think about this?

Strongly agree

Agree

Don't know

Disagree

Strongly disagree





Question 26.

If you want to, please can you tell us below what you think about these changes here?

Would you like to take a break?

You can come back to the questionnaire when you are ready.



Question 27.



If you want to, please tell us below about any concerns you have about being able to travel to or access any services if we change them?



Question 28.



If you want to, you can tell us below more about what you think about any of these changes here.

You can also tell us about any other suggestions you have.





Question 29.

Please tell us your age?

If you don't want to tell us,
please leave blank



Please tell us here

Question 30.



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

If you prefer not to tell us, please leave blank



Yes, I limited a lot



Yes, limited a little



I am not either



I prefer not to say



Question 31.

If you have a disability, what is your condition?

Please tick all that apply.

There are more on the next page.

If you prefer not to tell us,
please leave blank



I have a physical condition



I have partial or total loss of vision



I have a learning disability or difficulty



I have a partial or total loss of hearing



I have a mental health condition or disorder



Question 31.

If you have a disability, what is your condition?

Please tick all that apply.

If you prefer not to tell us, please leave blank.



I have a long standing illness or disease



I have a speech impediment or impairment



I prefer not to say



I have something else



Question 32.

Is your gender the same as what you were given at birth?

If you prefer not to tell us, please leave blank



Yes.



No



Don't know



Prefer not to say



Question 33.

What is your relationship status?

If you prefer not to tell us,
please leave blank.



Single



Married or in a civil partnership



Separated or divorced



Living with a partner



Widowed/surviving civil partner



Question 34. Are you pregnant at the moment?

If you prefer not to tell us,
please leave blank



Yes.



No



Question 35. Have you had a baby in the last 26 weeks?

If you prefer not to tell us,
please leave blank



Yes.



No

Question 36.

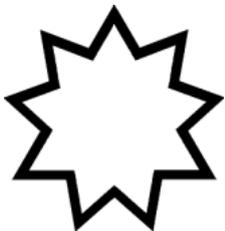


What is your religion or belief?
There are more on the next page

If you prefer not to tell us, please leave blank.



No religion



Bahá'i



Buddhist



Christian



Hindu



What is your religion or belief?

If you prefer not to tell us, please leave blank.



Jain



Jewish



Muslim



Sikh



Something else

Question 37.



What is your ethnicity?

There are more on the next page

If you prefer not to tell us, please leave blank.



African



Arab



Bangladeshi



Caribbean



Chinese



What is your ethnicity?

If you prefer not to tell us, please leave blank.



Gypsy/Traveller



Indian



Pakistani



Polish

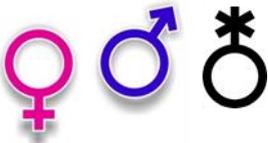


Somali



Other, please tell us here

Question 38.



Please tell us your sex

If you prefer not to tell us,
please leave blank



I am female.



I am male.



I am non-binary (not male or female)



I prefer not to say



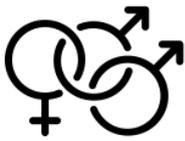
Other, please tell us here

Question 39.



What is your sexual orientation?

If you prefer not to tell us,
please leave blank.



Bisexual

This could be a relationship between
a man or a woman. There is no
preference.



Gay

This is a relationship between two
men.



Heterosexual

This is a relationship between a man
and a woman.



Lesbian

This is a relationship between two
women.



Something else



Question 40.

Do you provide care for someone?
(Tick as many as appropriate)



Yes

Care for young person(s) aged
younger than 24 years of age



Yes

Care for adult(s) aged 25 to 49 years
of age



Yes

Care for older person(s) aged over 50
years of age



No



Prefer not to say



Question 41.

Have you ever served in the armed services?



Yes.



No



I prefer not to say

***Please make sure that you have ticked the box at the bottom of page 18 so that we can use your feedback.**

Thank you for completing the questionnaire.

Please send it to us at:

Freepost address:

Freepost Plus RTAA-XTHA-LGGC,
Communications,
Heron House,
120 Grove Road,
Stoke-on-Trent,
ST4 4LX

How you can contact us



Or email us your view at beinvolved@leicestercityccg.nhs.uk



You can write to us at:

Freepost address:

Freepost Plus RTAA-XTHA-LGGC,
Communications,
Heron House,
120 Grove Road,
Stoke-on-Trent,
ST4 4LX



We will read all of the feedback.



We will consider what people tell us. We will then make a decision.